



QUARTERLY MAINTENANCE PROGRAM

**Protecting your investments via a
partnership with CMI Refrigeration**



SHAMROCK GROUP

The Beverage & Ice Experts

Unrivaled product quality, value & service since 1945

2450 Minnehaha Avenue
Minneapolis, MN 55404
612.824.0745 • 800.862.9273
www.shamrockgroup.net

Quarterly Maintenance Program

Agreement/Start Date ____/____/20____ Company Name _____
Customer (Authorized Signee) _____
Email _____@_____ Phone (____) _____
Address _____ City _____ State _____ Zip _____

Contract Objective and Terms

Objective. This Quarterly Maintenance Program Contract is designed to: 1) help extend the life of the specified equipment listed on Page 2 of this Agreement, 2) lower repair costs, and 3) increase equipment efficiency — all which in turn, help to lower the Customer's energy costs.¹

Program Services². CMI Refrigeration will supply all necessary cleaners, lubricants and labor to complete the quarterly maintenance for all equipment listed on Page 2 of this Agreement. Quarterly maintenance includes:

- | | |
|--|--|
| 1. Cleaning condensers and evaporators | 6. Check operation and efficiency of fan motors |
| 2. Lubrication where necessary | 7. Check for any loose electrical connections, nuts, bolts, etc. |
| 3. Calibrate and adjust thermostats/pressure | 8. Create a concise list of needed repairs for Customer |
| 4. Check refrigerant charge/receiver levels | |
| 5. Check operation of safety controls | |

Program Benefits. Above stated Customer agrees to use CMI Refrigeration exclusively for all maintenance and repair service for the specified equipment listed on Page 2 of this Agreement. In return, Customer receives:

- 10% discount off the standard CMI Refrigeration labor rate during regular service hours.
- Priority Status on all service calls.

Costs to Customer. Customer agrees to pay the following:

Number of Equipment Units _____ Cost per Quarter \$ _____
Annual cost for Agreement \$ _____ Cost per Unit per Quarter \$ _____

Terms of Agreement^{4,5}

This Agreement shall apply to Customer's successors, unless otherwise agreed to in writing. We hereby agree to all terms of this Agreement.

Accepted by Shamrock Group

Accepted by Customer

Shamrock Group Service Specialist

Date

Authorized Signee

Date

¹ Programs such as this cannot commit to eliminating *all* service calls. The age, previous maintenance history and environmental of the equipment have a direct effect on the cost of maintaining equipment.

² Maintenance to be performed on equipment when both CMI and Customer have mutually agreed on time/date.

³ Customer agrees to **prepay** for the maintenance cost on a quarterly basis.

⁴ Both CMI and Customer have the right to cancel this Agreement with a 30 day written notice.

⁵ Contract will automatically renew 365 days from initial Agreement Date, with costs based upon any specified industry increases.

